

Job Retention Case Management Training Course Outline



Testimonials from previous training sessions

“Very relevant, appropriate and applicable—will help us re-vamp our job retention service. Their passion for retention is clear.”

“Found listening to your experience really helpful. Loved the visual analogies. Really appreciated it all”

“Enthusiastic, natural and sincere delivery with colourful real-life examples brought the training to life”

“Thoroughly enjoyed the training - found it informative and engaging. I feel I have left with greater knowledge and information around the essential areas of job retention case management”

In association with



Course Summary

An essential two day training course in the delivery of effective job retention services. Attendees are trained in the understanding of job retention and of the skills and knowledge of most use to the job retention case manager, of the principles & practice of the case management approach, learning about the healthy work environment and providing a practical set of tools which you can apply in your service.

Duration

Two full consecutive days
12 hours CPD (actual training time)

Training Outcomes

Trainees will gain a through grounding in all aspects of the delivery of effective job retention services, with a ready to use “Service Toolkit”

The knowledge and skill sets covered are those identified by the Centre for Mental Health and Nottingham University’s Delphi Study (of expert opinion) as being crucial for job retention workers.

Case management is identified as the preferred model to use in job retention by the Black Review of the Health of the Working Age and social events

Method of delivery

Trainees acquire knowledge, understanding and skills via a lively and stimulating mixture of lecture, role play and experiential group work paced throughout the course

Training aimed at:

Employment advisors & Vocational Support Workers within IAPT & Fit for Work Teams
JC+ Work Programme Advisory Services & Brokers

Occupational Therapists and other Health Professionals in both Primary and Secondary care, keen to embrace recovery principles

Human Resource Managers and Occupational Health Staff

Although this training has a focus primarily on mental health, it has also proven valuable to people working in other fields of job retention such as Head Injury, Autism Spectrum Conditions and for those with physical disabilities

Training Dates:

8th-9th November 2017

Location:

London

Cost:

£250+VAT. Discounts available for group bookings. [Click here for Trainer Biographies, more info and online booking](#)

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Training Course Programme

| Day One | Day Two |
|--|---|
| <p>The Why, How and What of Job Retention</p> <ul style="list-style-type: none"> • Overview—Origins and evidence • Early Intervention | <p>Peer Supervision Process</p> <ul style="list-style-type: none"> • Introducing new ways of supporting each other |
| <p>The Avon Model</p> <ul style="list-style-type: none"> • Recovery and Inclusion • Recent Governmental Drivers | <p>Therapeutic Interventions</p> <ul style="list-style-type: none"> • An overview of useful approaches for clinicians and non-clinicians to use with clients to help them regain health and develop resilience • Value of biopsychosocial approach to mental health • Applying CBT and Solution Focused Approaches in job retention |
| <p>Mental health promotion in the workplace</p> <ul style="list-style-type: none"> • Engaging Employers in the Job Retention Process • Cost benefits to an employer for investing in a healthy workforce • Workplace Stressors—The HSE model • Individual and Organisational strategies for reducing stress at work • Identifying useful resources and signposting for employer and employee | <p>Mediation Skills</p> <ul style="list-style-type: none"> • When to consider mediation—better than litigation • The Conflict Escalator • Role of case manager in Mediation • 6 step structure of a Mediation Session |
| <p>Introducing the Case Management Approach</p> <ul style="list-style-type: none"> • Case Management model • Whole person Assessment • The Employer as client • Workplace assessment • Designing a graded return to work • Workplace adjustments | <p>Employment Law and Job Retention</p> <ul style="list-style-type: none"> • Employer's Duty of Care • The Equality Act 2010 • Definitions of disability • Reasonable Adjustments • Other relevant Aspects of Employment law |