

# Reducing Costs and Improving Quality through Service Transformation

7 October in Bolton, 20 October in London, 23 February in Birmingham

With the current financial squeeze facing the NHS many services are faced with making tough decisions as to where they can save money. Rather than adopt a “rapid cost reduction strategy” looking at “housekeeping” and other non essential spend, there is another way, one of adopting a more “sustainable cost reduction strategy” looking at service transformation achieved through review and redesign leading to greater efficiency and reduction of waste.

This one day programme is designed to help clinicians and managers to focus on areas where they can make tangible improvements, reduce inefficiency and save costs but at the same time ensure that the quality of what they are doing is not compromised.

## LEARNING OUTCOMES

By attending this one day workshop delegates will be able to develop answers to:

- Is status quo an option and why do we need to improve services so that they are more efficient, effective and safe?
- is this possible in the current NHS climate where money is tight?
- Are there simple and practical ways which can assist us in supporting the improvement journey?
- Where do we need to start and what will our change plan look like?
- How do I go about securing support for my plans with key stakeholders?
- How can I measure and demonstrate the improvements we have made?

## FACILITATOR:

Zac Arif , Director, The Access Partnership

# Programme

09:15 REGISTRATION, TEA AND COFFEE

09:30 INTRODUCTIONS, OBJECTIVES, EXPECTATIONS  
Zac Arif

## THE NHS LANDSCAPE

- Where are we now...and how did we get here!
- Key challenges facing services
- Where do we need to be in 2014 and beyond?
- Sharing local experiences?
- *Group activity & feedback*

11:00 BREAK

11:15 WHERE CAN WE FIND THE X%?

- What have we learnt and what can others teach us?
- Transformational strategies
- Practical approach to review and redesign
- Examining flow and data requirements
- "Slash and burn" versus sustainable transformation?
- *Group activity & feedback*

**12:45 LUNCH**

13:45 ENGAGING WITH STAKEHOLDERS

- Why and How
- Practical approaches that can be used
- *Group activity & feedback*

14:45 TEA/COFFEE

15:00 TRANSFORMATIONAL PEOPLE

- Building capability and capacity
- Workforce Improvement Tool
- *Group activity and feedback*

## DEVELOPING A ROAD MAP

- What will our plan look like?
- Guiding principles
- Take away ... tomorrow's priorities?

16:00 SUMMARY & CLOSE